

Installing FileMaker Mobile

Thank you for purchasing FileMaker® Mobile.

To use FileMaker Mobile, perform these three steps:

1. Install the components that run on your desktop/laptop computer.
2. Install the component that runs on the handheld.
3. Set up your databases to work with FileMaker Mobile.

Installing FileMaker Mobile plug-in and conduit

Windows

Note For system requirements, see your product box.

To install the FileMaker Mobile plug-in and conduit:

1. Make sure FileMaker Pro 5.0v3 and Palm Desktop software are already installed on your computer.
2. Exit other open programs and turn off virus protection utilities.
3. Insert the CD-ROM into your CD-ROM drive.
4. Choose Start menu > Programs > Windows Explorer.
5. Navigate to and open FM Mobile.
6. Double-click Setup.
7. Follow the instructions on your screen.

Mac OS

Note For system requirements, see your product box.

To install the FileMaker Mobile plug-in and conduit:

1. Make sure FileMaker Pro 5.0v3 and Palm Desktop software are already installed on your computer.
2. Exit other open programs and turn off virus protection utilities.
3. Insert the CD-ROM into your CD-ROM drive.
4. Double-click the FileMaker Mobile icon on your desktop.
5. Double-click Install FileMaker Mobile.
6. Follow the instructions on your screen.

Installing FileMaker Mobile application on the handheld

To install the FileMaker Mobile application on your handheld:

1. Launch the Palm Desktop application.
2. Click the Install tool (Windows) or choose Hot Sync menu > Install Handheld Files (Mac OS).
3. Click Add (Windows) or Add To List (Mac OS).
4. Navigate to the folder where the FileMaker Mobile application for the handheld was installed: C:\Palm\Add-on (Windows) or Palm:Add-on (Mac OS).
5. Select FileMaker Mobile.prc.
6. Click Open.
7. Perform a HotSync operation to install the application on your handheld.

Setting up the databases

For instructions on setting up your databases, see the electronic documentation file *FileMaker Mobile UG.pdf*. On Windows, it is installed in the Mobile directory in your FileMaker Pro 5 directory. On Macintosh, it is installed in the Mobile folder in your FileMaker Pro 5 folder. To read this documentation, you will need the Acrobat Reader software. If you do not already have this software installed, it is available as a free download from the Adobe Systems Incorporated web site, www.adobe.com.

More information

For late-breaking news about FileMaker Mobile and information about technical support and customer service, see:

- www.filemaker.com (North American customers)
- www.filemaker.com/intl/ (customers outside of North America)

On the web site, you will find the FileMaker, Inc. Service Directory, which details the service options available to North American customers, as well as links to FileMaker, Inc. international sites, answers to frequently asked questions, and access to extensive software libraries used by technical support staff. If you do not have access to the Web, please refer to the FileMaker support/service sheet included in the software box. North American customers can also call 1-800-965-9090 to learn about the service options available.

Please mail the registration card for your product, or register online at www.filemaker.com/register/.